



# MISCELLANEOUS & UNDERCARRIAGE PARTS WARRANTY

The limited warranty coverage described below is provided by ITR to the original purchasers of components designated as Repair Parts by ITR. Under this warranty, ITR will replace or repair, at its option, any parts (except those specified below) of a Repair Part that, as delivered to the original purchaser, are defective in material or workmanship. Performance of this warranty will be free of charge for parts, except as otherwise stated below.

Repair Parts warranty coverage applies only to purchases from ITR and, except as otherwise provided, is extended only to the original purchaser of the Repair Parts

## PERIOD OF WARRANTY

ITR Repair Parts sold by ITR are warranted to be free from defects in material and workmanship under normal use and service for a period of 12 months from the date of ITR's delivery to the original purchaser and starting from Bill of Lading or CMR date.

ITR Undercarriage Parts (Track Groups, Track Link Assemblies, Shoes, Rollers, Front Idlers, Segments and Sprockets) sold by ITR are covered against breakage and leakage. ITR covers 100% of the cost of undercarriage parts necessary to repair the ones that breaks under normal use due to defective material and workmanship for a period of:

- 12 months from the date of purchase by any end user or
- 18 months starting from the shipping date from ITR (please refer to the date indicated in the Bill of Lading or CMR)
- Or 1800 working hours, whichever occurs first.

ITR Salt Track Chains and Salt Track Assemblies are covered by a WET TURN ASSURANCE: At turn time, if any joints are dry, ITR will cover 100% of the cost of parts required to complete a wet bushing turn of salt track link assemblies equipped with approved shoes (please refer to the "SHOE WIDTH CHART"), for a period of 2 years (from the date of ITR's delivery to the purchaser starting from the Bill of Lading date or CMR date) or 3000 working hours or until the bushings are 100% worn in normal impact job sites, whichever comes first.



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Link assemblies equipped low ground pressure or wider than standard shoes as published by ITR please refer to the "SHOE WIDTH CHART" below) will be subjected to 50 % deduction of necessary parts cost; swamp shoes or self-cleaning shoes are not covered.

The wet turn assurance will apply if the following general conditions are met for crawler dozer/loader applications.

- unaltered links (not welded).
- link wear not exceeding 75% (beyond this the turn job is not economical).
- in high impact job sites, original bushings not exceeding 75% worn on O.D.  
(high impact sites are forestry, rock, demolition, etc.).

### SHOE WIDTH CHART

LINK PITCH - NEW mm/inch	DOZER / LOADER Maximum Shoe Width (mm/inch)
155.6 (6.125)	406 (16)
160.0 (6.30)	406 (16)
171.5 (6.75)	460 (18)
175.5 (6.91)	560 (22)
190.0 (7.50)	560 (22)
203.02 (8.00)	610 (24)
215.09 (8.50)	610 (24)
228.6 (9.00)	660 (26)
260.4 (10.25)	711 (28)

**Note:** For tractor link pitches not shown, use the nearest pitch for maximum shoe width.



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## RUBBER TRACK WARRANTY COVERAGE

ITR provides all Rubber Tracks with warranty terms determined by the class of machine as below:

- Excavator Rubber Tracks - 24 months
- Compact Track Loaders - 12 months
- Multi-Terrain Loaders - 12 months
- Specialty Equipment - 6 months

Rubber track warranty covers all manufacturing including:

- Premature cracking of rubber.
- Steel cleat dislodging.
- Internal steel belt failure without exposure caused by cuts.

Rubber track warranty does not cover instances of damage caused by misuse, incorrect maintenance & installation, or accelerated wear due to site conditions. Warranty is void should undercarriage components be found to be defective or worn past manufactures specification.

## WARRANTY PERIOD

The Warranty Period is not limited by time. ITR will warrant any GET product it supplies against breakage for it's useful life. This does not include products improperly fitted, abused, fitted to worn mating components, hard faced (other than by ITR), or improper welding. For further information refer to ITR's Warranty Statement.



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## ITEMS NOT COVERED

Any compensation for damages to the purchaser shall not exceed the invoiced price of the claimed products.

Therefore, ITR is NOT responsible for the following:

- Labour charges
- Transporting the product to and from the place where the service is performed
- Transportation and packing charges to the purchaser
- Tax/duties and similar paid by the purchaser
- Depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, lack of proper protection during storage, vandalism, the elements, collision, or other accident
- Normal maintenance and replacement of maintenance and wear items, such as filters, coolants, and conditioners, belts, dry brakes and dry clutch linings
- Any defect in a non-covered component, or damage to or failure of a covered component caused by a defect in a non-covered component
- Damage caused by improper service or installation.

## UNAPPROVED SERVICE OR MODIFICATION

ITR is relieved of its obligation under this limited warranty if:

- The user has not practiced good maintenance and service procedure or
- Service (other than normal maintenance and replacement of service items) is performed by someone other than ITR; or
  - The product is modified or altered in ways not approved by ITR
  - Any product that has been disassembled prior to return to ITR for warranty inspection.

## PARTS REPLACED UNDER REPAIR PARTS LIMITED WARRANTY

Only new or remanufactured parts or components furnished or approved by ITR, will be used if ITR elects to repair the product. If any such part or component is defective in material or workmanship when installed, ITR will replace or repair, as it elects, such defective part or component, provided the defect is reported to ITR within 30 days from when it first occurred and still within the period of warranty.



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## OBTAINING WARRANTY

To obtain Repair Parts limited warranty, the purchaser must request warranty from ITR within 30 days from discovery of defects. When making such a request, the purchaser must present evidence of the product's delivery date, make the product available at ITR's place of business if required to by ITR itself and inform ITR in what way the purchaser believes the product to be defective. Failed parts become ITR's property and kept for 90 days or until a ITR disposition is given, whichever occurs first. Travel time and mileage charges are the responsibility of the purchaser.

## NO IMPLIED WARRANTY OR OTHER REPRESENTATION

Where permitted by law, neither ITR nor any company affiliated with it makes any warranties, representations or promises, express or implied, as to the quality, performance, or freedom from defect of Repair products, other than those set forth on this page, and NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS MADE.

## LIMITATION OF PURCHASER'S REMEDIES

Where permitted by law, the purchaser's only remedies in connection with the breach or performance of any warranty on any ITR Repair product are those set forth on this page. In no event, will ITR be liable for any incidental or consequential damages, including but not limited to loss of profits, rental of substitute equipment or other commercial loss. In the event the above limited warranty is deemed to have failed of its essential purpose, purchaser's backup remedy is limited to reimbursement of the retail price actually paid for the subject Part.

### **BRISBANE**

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### **MACKAY**

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07 4805 6588  
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### **SYDNEY**

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### **MELBOURNE**

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### **ADELAIDE**

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### **KALGOORLIE**

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